



Sabre Enhances TripCase Web and Mobile with New Traveler and Agency Capabilities

TripCase to be the first consumer mobile and web solution that integrates with agency systems and policies

SOUTHLAKE, Texas – Nov. 30, 2011 – Sabre Holdings, a leading global technology company serving the travel industry, announced plans today to enrich its consumer mobile and web solution, TripCase, integrating key capabilities from its suite of mobile products including Sabre VirtuallyThere and GetThere Mobile to offer travelers a complete on-the-go travel management product.

The enhanced TripCase will serve as a one-stop-shop for travelers to shop, book and manage business and leisure travel, providing access to travel documents, expense reporting, agency and corporate messaging, navigational capabilities, in-policy bookings, traveler extras, and trip invoices and eTickets in more than 20 languages. Travelers can also easily contact their agent in 'one click' regardless of where a booking is made.

"TripCase will be the first consumer mobile and web solution that integrates with the systems and policies used by travel agencies, travel management companies, and corporations," said John Samuel, senior vice president of Sabre Studios and Traveler Solutions group. "It empowers agents to better serve travelers throughout their trip, providing information and tools at the right time in their trip. Policy reminders, baggage claim information, and thank you messages are examples of the way agencies will be able to interact with their travelers. Agents can also use TripCase to proactively respond to anticipated requests like a flight change from a missed connection, often before the traveler has requested it," said Samuel.

GetThere corporate customers will also be able to make hotel and air bookings within corporate policy, and integrate this with other itinerary elements of their trip.

The new enhancements are the direct result of customer feedback and research conducted by Sabre over the past few years.

“Our global research of all traveler types shows travelers are demanding increasing levels of personalization, convenience and functionality from their mobile devices,” said Samuel. “The data tells us that travelers increasingly mix leisure and business trips. As such, TripCase provides travelers the ability to do so by allowing attractions, business meetings, and restaurant reservations in their itineraries.”

Specific research findings include:

- 61% of smartphone owners want to view and read reviews and reserve restaurants
- 66 percent of smartphone owners want to access airport maps or terminal guide with gate and in-airport merchant info
- 55 percent of smartphone owners want to use a trip checklist on their mobile device
- 55 percent of smartphone owners want information sent to their mobile device to take a virtual trip of their travel location

Sabre expects to bring the first set of capabilities to market through TripCase in Q1 2012 and will deliver additional capabilities throughout the year. For more information, visit:

<http://www.tripcase.com/travelsmarter/announcement>

Sabre Holdings is a global travel technology company, serving the world’s largest industry – travel and tourism. We provide software to travel agencies, corporations, travelers, airlines, hotels, car, rail, cruise and tour operator companies through our four businesses: Sabre Airline Solutions, Sabre Hospitality Solutions, Sabre Travel Network and Travelocity (including lastminute.com and Zuji).

Headquartered in Southlake, Texas, Sabre has approximately 10,000 employees in 60 countries around the world. It has large development and customer care centers in the United States, Argentina, India, Philippines, Poland and Uruguay. Sabre has won numerous awards for being a top employer and corporate citizen in Argentina, Brazil, India, Mexico, Peru, Poland, and the United States. Sabre is privately owned by Texas Pacific Group (TPG) and Silver Lake Partners.